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## DTI eSecurity News — Losing Your Mobile Phone

### Smartphones Carry Lots of Information



A few years ago, losing your phone was an inconvenience, you might have to re-enter some contacts or lose your high score in a game. With today's smartphones, having yours lost or stolen can cause major disruptions in your daily life.

We use our handheld devices for everything from posting on Facebook to checking our bank statements. Many employers even encourage employees to use their own devices as work phones.

Smartphones can be a treasure trove of personal information and sensitive data for scammers, but there are some steps we can take to protect our data and our devices.

### What Do You Do If Your Phone is Lost?

If your phone is ever lost or stolen, take these steps to ensure the least amount of damage occurs.



- If it is a work phone or you are connecting to your work email, report it immediately to your organization's Information Security Officer (ISO).
- Use tracking software (if installed on your phone) to remotely wipe the data off your phone (if lost).
- If your phone was stolen, contact law enforcement before wiping your data.
- If unable to use location services, change all your passwords to known apps that are on your phone.
- Notify your Network Service or Phone Provider that your phone is lost or stolen.

### Securing Information on Your Phone

There are several ways you can help make your phone more secure. Take the time to learn about the security options built into your device, and take advantage of them. Here are a few tips:



- A strong password provides greater security than a simple PIN number.
- Use Pattern Lock (a unique graphic pattern you draw on your screen) if it is available for your phone.
- Enable the feature that limits the number of times someone can try to enter your password.
- If you store sensitive data on your device, consider using encryption, if available.
- Consider enabling your phone's location service. If the phone is lost or stolen, you may be able to track it, or even wipe it remotely.
- Periodically back up the data on your phone to another device.

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### Cyber Security Workshop - May 6th, 2014

Full day event featuring cyber training at all levels.

**SAVE THE DATE!**

*Thank you!*

The eSecurity newsletter team bids a fond farewell and our great appreciation to Deb Abbott and Nancy Erwin, major contributors to this publication from the very start. While we'll miss their sharp eyes and keen skills, we wish them all the best as they enjoy well deserved retirement.

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**Questions or comments?**

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